Appl. No. 09/847,794 Arndt. dated July 1, 2005 Reply to Office Action of April 27, 2005

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

Please amend claims 1, 11, 12, 17, and 18 as follows:

1. (currently amended): A system for providing feedback to a cashier at a POS terminal, comprising:

a display for displaying information to a cashier operating the POS terminal, the display displaying a performance goal screen at the start of a work session, to indicatinge to the cashier a performance goal for the work session, and

the POS terminal operating to measuringe the cashier's performance of tasks during the work session, the tasks comprising the number of items scanned per unit time, the display displaying at the end of the work session a performance report screen including the cashier's measured performance and the performance goal at the end of the work session, comparing the eashier's measured performance with the performance goal to provide performance feedback directly to the cashier.

- 2. (original): The system of claim 1, wherein the performance goal displayed to the cashier on the performance goal screen is set for each individual cashier using the POS terminal.
- 3. (original): The system of claim 2, wherein the performance goal is determined using historical performance data for each individual cashier.

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- 4. (original): The system of claim 1, wherein the POS terminal runs a general POS application, and wherein the performance goal screen and the performance report screen are integrated into the operation of the general POS application.
- 5. (original): The system of claim 4, wherein the performance goal screen is displayed to the cashier when the cashier logs into the general POS application.
- 6. (original): The system of claim 5, wherein the POS terminal returns to the general POS application from the performance goal screen upon receiving an input from the cashier.
- 7. (original): The system of claim 6, wherein the performance goal screen in provided with an on-screen button that, when actuated, returns the POS terminal to the general POS application.
- 8. (original): The system of claim 4, wherein the performance report screen is displayed to the cashier when the cashier logs out of the general POS application.
- 9. (original): The system of claim 1, wherein the POS terminal is connected into a network, the performance goal screen and performance report screen being generated by a POS motivator software application including a front end that is run on each POS terminal in the network and a back end that is run on a central server computer in the network, the back end of the POS motivator software application being used to set up performance goals for each cashier using a POS terminal in the network.
- 10. (original): The system of claim 9, wherein the network includes an administrator terminal operated by a system administrator who sets the performance goals for each cashier using a POS terminal in the network.

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11. (currently amended): A method for providing feedback to a cashier at a POS terminal, comprising:

displaying a performance goal screen at the start of a work session, indicating to the cashier a performance goal for the work session;

measuring the cashier's performance of tasks during the work session, the tasks comprising the number of items scanned per unit time; and

displaying at the end of the work session a performance report screen at the end of the work session, including the cashier's measured performance and the performance goal comparing the cashier's measured performance with the performance goal to provide performance feedback directly to the cashier.

- 12. (currently amended): The method of claim 11, further including:
 setting a performance goal screen is set-for each individual cashier using the POS
 terminal.
- 13. (original): The method of claim 12, further including: determining the performance goal for each individual cashier using historical performance data for each individual cashier.
- 14. (original): The method of claim 11, further including: integrating the performance goal screen and the performance report screen into the operation of a general POS application run by the POS terminal.

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- 15. (original): The method of claim 14, wherein the step of displaying the performance goal screen to the cashier is performed when the cashier logs into the general POS application.
- 16. (original): The method of claim 14, wherein the step of displaying the performance report screen to the cashier is performed when the cashier logs out of the general POS application.
- 17. (currently amended): The system-method of claim 11, further including: connecting the POS terminal into a network, the performance goal screen and performance report screen being generated by a POS motivator software application including a front end that is run on each POS terminal in the network and a back end that is run on a central server computer in the network, the back end of the POS motivator software application being used to set up performance goals for each cashier using a POS terminal in the network.
- 18. (currently amended): The system method of claim 17, further including:
 using an administrator terminal to set the performance goals for each cashier using a POS
 terminal in the network.